

PATIENT BILL OF RIGHTS

As a patient of Community Nurse Health Center (CNHC) you have a right to:

- ❖ Basic rights of care and privacy as set forth in federal and state regulations, *including but not limited to the right to examine their own medical records and to amend them if necessary*
- ❖ Be treated with respect and dignity
- ❖ Be assured of your personal safety
- ❖ Receive quality healthcare without discrimination because of race, creed, gender, religion, national origin, or source of payment
- ❖ Know the identity of the person treating you, as well as any relationship between professionals and agencies involved in the treatment
- ❖ Receive education and information concerning what to expect of the health care facility and its providers, and charges for services, if any.
- ❖ Be appropriately informed about your health condition, treatment options, procedures and the possible results and side effects of treatment before you consent to the treatment or procedure
- ❖ Participate in the development and implementation of your plan of care
- ❖ Refuse treatment in accordance with the law, and receive information about the consequences of refusal of treatment
- ❖ Complain or compliment without the fear of retaliation or compromise of access or quality of care

As a patient of Community Nurse Health Center, you are expected to

- ❖ Provide complete and accurate health information,
- ❖ Work in partnership with your provider to achieve optimal care
- ❖ Meet a fair share of responsibility for your health by following the plan of care, including keeping of appointments
- ❖ Communicate your understanding of instructions on procedures and treatment

The patient is responsible for the consequences of

- ❖ Refusing treatment
- ❖ Not following the rules and regulations of CNHC
- ❖ Being inconsiderate of others' rights
- ❖ Providing assurance that any financial obligations of care are met.